

Logan Watkins

You have the public version of my CV. Some personal information has been removed to protect my privacy.

Key Skills

- Knowledge of HTML, CSS, PHP.
- Experience with Windows, Mac OS and Debian based Linux.
- Experience with using Microsoft office and G-suite.
- Experience in Adobe premiere pro and photoshop.
- Exceptional proven customer service record.
- Experience with DNS management.
- Experience in managing office 365 enterprise.
- Team Management
- Video Production

Personal Profile

I have had a huge passion for IT ever since I could get my hands on the family OptiPlex. I am often in a trusted position with those around me to be a reliable help in supporting them with technical problems. I also love to create and have long had a hobby of filmmaking. I am completely self-taught in the practice and find myself having to learn new skills with each project I work on, a challenge that I enjoy.

Education


2016 - 2018

BTEC Diploma in ICT and Games Design - MM


2011 - 2016

BTECs

- ICT (First Certificate) - Distinction*
- German (Level 1) - Merit
- Media (First C) - Pass

GCSEs

- Business Studies - C
- Mathematics - C
- Science (Additional) - C
- English - 5

Experience

Team Leader - [REDACTED]

2018 - Present

Whilst in this position, I am responsible for running a store and managing the team to make sure that all tasks are completed. I also make sure that all customers can get the products they need and leave satisfied. I am trusted to order stock and make sure that when that stock arrives it is put out as efficiently as possible. I am also trusted to make sure that the money taken is counted, balanced and banked correctly. I also manage a team making sure that everyone has a job that they understand and have a clear time frame for.

I pride myself in having a deep understanding of the various systems in place and I am often required to help with the more technical aspects of the job. I am known for my skills at rapid problem solving and ability to focus under pressure.

Customer Advisor - [REDACTED]

2016 - 2018

During my time in this position, I gave outstanding customer service whilst displaying excellent knowledge of all the products and services offered by the post office. I was also trusted to keep my own till balanced which required exceptional cash handling skills. I still maintain a close relationship with this branch often being invited to help with non-horizon based technical support to assist in keeping the office running smoothly.

Additional Skills

I spent a lot of time in my teenage years working on an online production company and multi-channel network. I developed many skills throughout the process from web development to video production and learned some valuable lessons about managing a team and running a business.